

TRICARE Europe

Release

"Your passport to quality health"

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TRICARE for Voluntary and Mandatory Family Member Evacuations

Active Duty family members enrolled in TRICARE Europe Prime or Prime Remote who relocate to the continental U.S. because of an authorized voluntary return (*with official orders*) or mandatory evacuation face different healthcare options based upon where they relocate and the length of their stay.

Currently, DoD is offering Active Duty family members at select locations in the Middle East and Africa the option to voluntarily return to the continental U.S. with official orders. AD Family members will be notified if this option applies to them through official channels at their respective locations.

The following information will help ensure a smooth health care transition for affected active duty family members:

Contact Local TRICARE Service Center or Remote POC First

TRICARE Europe Prime or Prime Remote AD family member beneficiaries who wish to return to CONUS should first contact their local overseas TRICARE Service Center or Remote POC for assistance. These staff members can provide help with enrollment transfers and answer any questions you have about your health care.

Update DEERS

When Active Duty family members return to the states without their sponsor, they must update their address in the Defense Enrollment Eligibility Reporting System (DEERS). DEERS information may be verified or updated by contacting or visiting the nearest uniformed services personnel office. Affected beneficiaries may also contact the DEERS office at 1-800-538-9552, or visit www.tricare.osd.mil/DEERSAddress/. This address must be updated again once beneficiaries return overseas.

Returning to CONUS for Less than 60 Days

Beneficiaries who remain in the U.S. for less than 60 days do not need to transfer their enrollments. These members will continue to enjoy TRICARE Europe Prime or Prime Remote coverage, provided they return to their home in Europe, the Middle East, or Africa within 60 days.

Returning to CONUS Prime Location – More than 60 days

TRICARE Europe Prime or Prime Remote AD family member beneficiaries who voluntarily return to CONUS have 60 days from their date of departure from OCONUS to enroll in a stateside TRICARE Prime program (if available). CONUS TRICARE Prime is available for those members who reside within 50 miles of a Military Treatment Facility. On the 61st day, their enrollment will automatically revert to their TRICARE Standard entitlement if no action is taken.

Returning to a CONUS Location Where Prime is Not Available – More than 60 Days

If TRICARE Europe AD family member beneficiaries voluntarily return to a CONUS location where CONUS TRICARE Prime is not offered (more than 50 miles from a MTF), they will automatically revert to TRICARE Standard after 60 days. Standard is the military's 'fee for service' medical plan, which includes fiscal year deductibles and cost shares. TRICARE Prime will not be available for these beneficiaries after 60 days. AD family members may check the CONUS TRICARE

Prime Remote Web site at www.tricare.osd.mil/remote and type in their CONUS zip code or call their regional Beneficiary Information Line (contact numbers available at www.tricare.osd.mil) to determine if a location is in a stateside Prime Remote area.

IMPORTANT: Please note that CONUS TRICARE Prime Remote Active Duty Family Member Program (TPRADFM) is *separate and distinct* from TRICARE Europe Prime Remote. This *CONUS* program is not available for *TRICARE Europe* Prime or Prime Remote AD family members who return to CONUS without their sponsors. If AD family members return to CONUS to an area where Prime is not available (in other words, to a *CONUS* Prime Remote region), these members will automatically revert to their TRICARE Standard entitlement after 60 days.

Dental Coverage

Individuals who are enrolled in the TRICARE Dental Program will be able to continue using the program while in CONUS. In CONUS there are co-pays for all services except annual routine check-ups and cleanings. Beneficiaries may enroll in the TDP at any time. If beneficiaries are not enrolled in the TDP, they will face high dental costs in CONUS regions. Beneficiaries can learn more about applicable co-pays and the TRICARE Dental Program at www.ucci.com.

AD family member beneficiaries who choose to relocate to areas outside of CONUS (other locations within Europe, Africa, or the Middle East; the Pacific; or Latin America/Canada) should contact their local TSC or Remote POC for specific guidance and assistance as health care coverage rules vary from location to location.

If beneficiaries have problems or questions about their health care while in CONUS, they may contact the TRICARE Europe Centralized TRICARE Service Center at commercial 011-49-302-67-7433/34 or toll free (from the U.S.) at 1- 888-777-8343. In CONUS, they may also call the TRICARE

Health Care Finder at (800) 242-6788. In CONUS, beneficiaries may also call the TRICARE Health Care Finder at (800) 242-6788.

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